Reporting Suspected Abuse or Neglect in Michigan: An Introduction to Online Reporting

This document provides a brief overview of the Michigan Online Reporting System (MORS) and resources available to mandated reporters. Review the MORS Users Guide for a step-by-step instructional.

The website for online reporting is available 24/7. When filing online, reporters have no obligation to send an additional written report (DHHS-3200) or to call the hotline. Online reporting is simply a second option. The telephone hotline remains open for oral reports, especially emergencies. If you report using the telephone hotline, you are still required to fax (616-977-1154 or 616-977-1158) or email (MDHHS-CPS-CIGroup@michigan.gov) a completed DHS-3200 form to Centralized Intake.

Registration

To register, go to www.michigan.gov/mibridges and click the Partnerships link at the top of the page. From there, click Mandated Reporters and then Register. You would follow the same steps but click Login instead of Register to access MORS any time you need to file a report in the future.

Reporting

To enter a new complaint of suspected child abuse or neglect, click the Create new complaint link on the Mandated Reporter Dashboard. Help text ( поможет) is featured throughout the online reporting system to inform you how to answer each question.

As a mandated reporter, you are obligated by law to provide as much detail as possible. The Guide to Detailed Reporting explains what information is helpful to include when making a report. Providing as much information as possible will enable Centralized Intake to make an informed decision as to whether the complaint meets criteria for investigation.

Resources

For additional information about the online reporting system or reporting suspected child abuse and neglect in Michigan, visit www.michigan.gov/mandatedreporter. Here are some of the available resources:

- Online Reporting FAQs
- Online Reporting User Video
- Child Protection Law

For assistance related to technical issues, contact the MI Bridges Help Desk at 1-844-799-9876. Their business hours are Monday through Friday, 9:00AM-7:00PM.

For any additional issues or questions regarding MORS, you may contact the MDHHS Centralized Intake Mandated Reporter Hotline at 616-977-8936.