

# Supported Internet Browsers and Operating Systems

Your ADP service is supported or certified on the following browsers and operating systems. **Certified** means that the browser or operating system has been tested in detail through functional test cases and user interface scenario compatibility. **Supported** means that the browser or operating system has been tested for key functionality to ensure that critical features are working as designed.

Pop-up and cookie-blocking software must be disabled. If fire wall software is used, permit inbound and outbound traffic on port 443.

For optimal performance, ADP recommends clients upgrade to the most recent versions of Firefox and Chrome. Clients not using the latest versions of these browsers may experience performance and rendering issues. The following list shows the supported browsers and operating systems.

- Microsoft® Internet Explorer® \*
  - Version 11 on Microsoft Windows® 7 SP1 (32 and 64 bits), Microsoft Windows® 8.0 (32 and 64 bits), Microsoft Windows® 8.1, and Microsoft Windows® 10.
  - \* To print checks on blank check stock, you must have Internet Explorer and enable Microsoft ActiveX® to print checks on blank check stock using the On-Site Printing feature or the Manual Checks feature.
- Microsoft® Edge® \*\*
  - \*\* The Edge browser does not support ActiveX controls. On-Site Printing (OSP) and manual check printing functionality will not work with the Edge browser. Windows® 10 includes IE 11, which can be used for OSP and manual check printing.
- Mozilla® Firefox®
  - ADP supports version 66 and higher on Firefox on Microsoft Windows® 7 SP1 (32 and 64 bits), Microsoft Windows® 8.0 (32 and 64 bits), Microsoft Windows® 8.1, Microsoft Windows® 10, Apple® Mac OS® El Capitan, and Apple® Mac OS® Sierra.
- Apple® Safari®
  - Versions 11 and 12 on Apple® Mac OS® Sierra.
- Google Chrome™
  - ADP supports version 73 and higher on Chrome on Microsoft Windows® 7 SP1 (32 and 64 bits), Microsoft Windows® 8.0 (32 and 64 bits), Microsoft Windows® 8.1, Microsoft Windows® 10, Apple® Mac OS® El Capitan, and Apple® Mac OS® Sierra.

Touch screens are not supported or certified by ADP.

For ADP Workforce Now Enhanced Time & Attendance® (formerly known as Enterprise eTIME) clients, Chrome is a supported browser for Enhanced Time v8.0 only. For Legacy versions of Enhanced Time v7.0 and lower, Chrome is **not** a supported browser. Please contact your Enhanced Time support team if you have questions or need assistance with version verification.

For the best possible user experience, ADP recommends a minimum screen resolution of 1280 x 800. Screen resolutions smaller than this will still work, but will require horizontal scrolling in some cases.

## Minimum Bandwidth Requirements

We are continually working to improve response time and performance in ADP Workforce Now. Your experience will vary based on your hardware, operating system, browser, internet service provider, available bandwidth, and local configuration. Some software, such as your security programs, will also affect response time. Clearing your cache may positively affect performance.