

Mystery Shopper

Help Genesee Health System be a better network of services! We want to make sure we are giving people the right information to get the help they need and that we treat everyone with, caring professionalism, dignity and respect.



Under the supervision of Customer Service staff, you will learn to:

- ✓ Make phone calls that follow a script
- ✓ "Walk in" to departments
- ✓ Report what you find out

**This is an on-going quality improvement activity.
Contact Customer services for more information & to sign up!**

