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KAISER FAMILY FOUNDATION HIGHLIGHTS LOCAL PROMISING MEDICAID MODELS

Genesee County, Michigan –In their [February 2014 edition](#), the Kaiser Family Foundation highlights the partnership between Genesee Health System’s Community Health Center and Hope Network for a promising Medicaid model for their use of Navigator Teams during the pilot program 2011-2013.

Navigator Teams work with individuals who have either a mental health or a substance use disorder combined with a chronic health condition such as diabetes or heart disease. Navigators assist the person with appointments, referrals, health education, make appointments and assist them to get there, locate specialty needs, help manage their medications, and work closely with other healthcare providers who are involved with the individual’s care.

Working closely with GHS’ Genesee Community Health Center, Navigators meet every other week with the primary healthcare provider on challenging cases to ensure that individuals needs are met.

Also located on the GHS campus are Advanced Care Pharmacy and Quest Laboratory Services to ensure that individuals’ healthcare is integrated, monitored, and complete.

Genesee Health System provides services and supports to Genesee County residents who are adults and children with developmental disabilities, adults with serious mental

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illness, children with serious emotional disturbances, and adults and children with substance use disorders. Our focus is on the health of the whole person. For more information, call Customer Services at (810) 257-3705.

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