

Supports Intensity Scale

Region 10 PIHP

Stakeholder Experience

Respondent Satisfaction Surveys

An overwhelming majority reported the SIS® helps individuals and families have their voices heard. Respondents express what is most important while they feel listened to and respected.

Although respondents comment the assessment is thorough, they also express their time is respected.

“Summarized my son’s needs so well!”

“Learned a lot about the program, meeting was very worth it.”

“The assessment will service to help [individual served] gain further independence by opening up the world.”

Found activities in the community I would enjoy more so the home can take me (Summary)

The individuals served largely reported they loved having those that support them gathered together for the assessment and found the process interesting.

The assessors are “professional...personable...kind...patient...easy to talk with...very pleasant experience...explained everything so I could understand...efficient.”

The assessment times are getting shorter most typically 1.5-2.5 hours as we all become attune to the process.

SIS Overview

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We are here for YOU and we want to know more; what you *like* to do, *want* to do, your skills and preferences.

Who?

- Adults with an intellectual/developmental disability.
- The assessor, the individual served and at least 2 support people who the individual chooses to answer questions.

When?

- When you begin services and every 3 years.
- You will receive a letter, then a call from a certified assessor to schedule a time and place best for the individual and supports to talk for about 1½-2 ½ hours.

What?

- The assessor will ask questions about many common adult activities/behavioral/medical and explore supports needed to have success just as anyone else the individual’s age.

Why?

- Michigan chose the Supports Intensity Scale as the best tool.
- Finding out a lot about individuals, what they like or don’t like and how they are best supported helps us to serve them better.
- Better informed Person-centered Planning.

Thank you for the opportunity to serve you better!

Stakeholders are excited to experience the benefit of SIS® results and are eager to see the change reflected in the Person-centered planning process.

Many desired a copy of the report which can be obtained through the same processes as getting anything other document from the individual health record. Please inquire with your CMH or supports coordinator.

"It was awesome and quick!...helped us understand everything so we could make correct choices."

Supports realized small skills that could be worked on through the SIS® to increase independence. The team worked together to immediately implement into the daily routine to increase quality of life (Summary) "...great experience."

Supports Coordinators share SIS® information with families during person-centered planning. Primary clinicians in Genesee County were surveyed and all that had utilized the report during Person-centered Planning reported that SIS® information is helpful for triggering discussion. We continue to work together to enhance Person-centered planning for those we serve.

Initial findings- We have seen by and large that individuals love to be engaged out in their community, learning new skills and just having fun with others. Working in the community is very important for many. Reliable, accessible transportation continues to be vital for success around the region.

More information- You may request a DVD overview, attend an overview session, call or email the PIHP SIS® expert at the contact information at the bottom of this newsletter or ask your supports coordinator.

You may also log onto our website region10pihp.org for more information, SIS manual, local CMH websites or MDHHS publications.

We continue to participate in the Michigan Department of Health and Human Services SIS® implementation workgroup where we can forward concerns and aide in a better experience for all individuals served across the state.

Hannah DiMatteo, MA, HRM

Region 10 PIHP

SIS Manager

sis@region10pihp.org

www.region10pihp.org/services-and-supports/supports-intensity-scale